

# INFORMATION TECHNOLOGY AND INFORMATION MANAGEMENT ACTIVITIES

Office of Information Services March 13, 2006

#### **AGENDA**

- CIO Overview
- Accomplishments
- Challenges
- Looking Ahead
- Future Commission Policy Decisions

#### **CIO Overview**

- Corporate Approach
- Investments in Infrastructure
- Corporate Content Management
- Office of Administration/OIS Synergies

#### Accomplishments

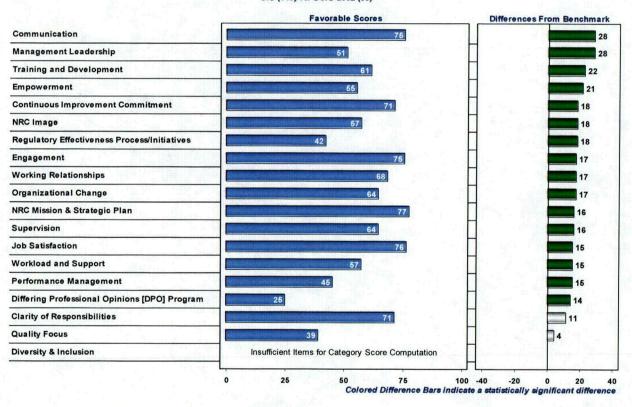
#### <u>Management</u>

- Significant improvement in OIG Climate and Culture Survey Results
- Human Capital and Leadership

## 2005 OIG Survey

#### Nuclear Regulatory Commission Category Scores Ranked By Difference From Benchmark OIS (148) vs. OCIO 2002 (63)





## Accomplishments cont'd

#### Infrastructure

- System Availability of 99.6% during core hours
- Supported 654 video conferences and 13,932 audio conferences
- Refreshed 1,700 workstations and completed 5,100 desktop workstation moves, adds, or changes

# Accomplishments cont'd Infrastructure

- Implemented high speed remote access (Broadband Remote Desktop)
- Implemented new tools to effectively block viruses and spam
- Completed Windows XP rollout

#### Accomplishments cont'd Systems Development /New Technology

- Issued Release 1 of the Metasystem
- Piloted new EDO tracking system
- Implemented Groupwise 6.5
- Implemented ADAMS version 4.3

## Accomplishments cont'd Systems Development /New Technology

- Evaluated use of virtual servers
- Evaluated and piloted use of tool to aid in decision making – Decision Lens

# Accomplishments cont'd Information Management

- Designed and implemented Web page for NRC Reporter
- Implemented new Public Meeting Notice Web page
- Provided support for Office of NSIR electronic-Safe program

# Accomplishments cont'd

#### Information Management

- Implemented Web page for communicating during emergencies
- Implemented web-like search tool for ADAMS

#### Accomplishments cont'd

#### **Information Management**

- Public Web Site satisfaction survey results comparable to other Federal agencies
- Completed SISP reviews and restoration of non-sensitive documents to public library

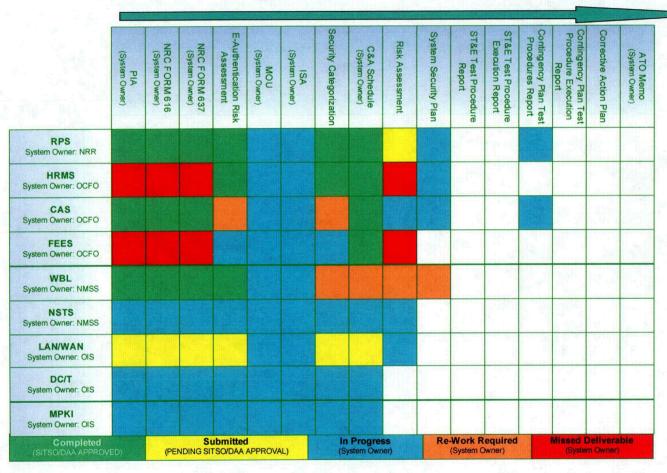
# Accomplishments cont'd Information Management

- Developed proposed SUNSI policy and conducted training for staff
- Audited completeness of records in ADAMS

# Accomplishments cont'd IT Security

- Completed staffing of security team
- Completed penetration test for Headquarters
- Refocused certification and accreditation effort to align with agency's highest priorities

## **Status of Systems Security**



### **Top OIS Challenges**

- Maintaining Legacy Systems
   Operable
- IT Security
- Emergent Work
- Human Capital
- Evolving IT/IM Technology Need
- Planning and prioritization for current and future IT/IM business needs

### **Looking Ahead**

- Support New Reactor licensing program activities
- Move to next version of ADAMS
- Continue to institutionalize IT Security
- Enterprise IT/IM Strategic Planning
- Human Capital

# Future Commission Policy Decisions

- SUNSI
- Priority of new OMB Requirements
- Budgeting for IT/IM Business Needs

#### Acronyms

- CIO Chief Information Officer
- OIS Office of Information Services
- OIG Office of Inspector General
- EDO Executive Director for Operations
- ADAMS Agencywide Document Access and Management System

- NRC Nuclear Regulatory Commission
- NSIR Office of Nuclear Safety and Incident Response
- SISP Sensitive Information Screening Project
- SUNSI Sensitive Unclassified Non-Safeguards Information

- IT/IM Information Technology/ Information Management
- ATO Authority to Operate
- STE Security Test and Evaluation
- C&A Certification and Accreditation

- ISA Interagency Servicing Agreement
- MOU Memorandum of Understanding
- PIA Privacy Impact Assessment
- RPS Reactor Program System
- HRMS Human Resources Management System

- CAS Cost Accounting System
- WBL Web Based Licensing
- NSTS National Source Tracking System
- LAN/WAN Local Area Network/ Wide Area Network

- DC/T Data Center/
   Telecommunications System
- MPKI Managed Public Key Infrastructure Understanding
- SITSO Senior Information
   Technology Security Officer
- DAA Designated Approving Authority